## **September 2023 Townhall Meeting Minutes**

Woodlands Winding Brook HOA September 21st, 2023 @ 7:00 pm Location: Zoom (https://iu.zoom.us/j/9202320239) Zoom Meeting ID: 9202320239 (no password)

(Time frames below are for efficiency purposes)

## 1. Call To Order / Welcome / Recognition of Attendees (7:05pm)

- a. Logistics reminder: chat bar & homeowner comments are for questions & feedback to the board only. Board members cannot be expected to answer chat questions while the meeting is running.
- b. The chat bar is open as a courtesy for homeowner technical issues only. If you have a question or comment for the board, please reserve them for the end of the meeting (during the homeowner comments). Note: Homeowners who put disparaging/rude comments into the chat bar will be warned and then removed from for disrupting the meeting.
- c. No disparaging comments of board members or property manager (considered meeting disruption)
- d. 1st rule violation results in a warning, 2nd violation results in homeowner removal for disruption.
- e. Civil behavior must be conducted at all times, or you will be asked to leave the meeting.

## f. Reminder:

- The format of the townhall is that each homeowner gets 3 minutes to give their comments and/or questions. Once the homeowner reaches 2 ½ minutes a board member will indicate verbally and by hand signal that 30 seconds remain in their allotted time. At 3 minutes the homeowner will be muted.
- Homeowners will go in random order, picked by which homeowner hand or hand icon the board views up first.
- After homeowner round, board members will do one round of responses (with no time limits, as this is how local government conducts meetings & board members will be answering possibly multiple questions from various homeowners).
- We will then proceed to a second round or third round if time allows within the 1-hour period.
- This is the way local government conducts comment periods, which is why our HOA
  has adopted is a best practice and fair to allow all homeowners an equal amount of
  time to participate.
- At the 2023 special meeting (with no time constraints) one round of homeowner comments took nearly 1 ½ hours. Which is why we have these policies in place.
- It is recommended that homeowners pick one or two of their most pressing questions/comments for the first round, as this will better allow the board to answer all the questions raised and allow a greater chance for multiple rounds of homeowner comments.
- If you have specific questions about items or data, please put in a homeowner request. Volunteer board members cannot be expected to keep all the answers to the neighborhood always in their minds. All board members have access to this

data and can look up the information with a reasonable time and we will respond when we are able.

• Admin Assistant Megan to keep time (verbal and hand signal warning at 2:30 & 3:00)

Homeowners present: Kris Koontz, Billeck, Jeff, Alli Ferrerio, Jeanette Clausen

a. Board Members present: Aran, Shahana

b. Notetaker for the meeting: Megan P.

Kris Kuntz- Questions with staining deck. Concern was spraying not being the proper practice over painting/rolling

Response: Lane Maintenance repaired back to standard. Discussed time/budget as a factor.

Alli Ferrerio- Why board member has new walkway when there are trip hazards in the circle Response: Multiple sidewalks being repaired, all homeowners can request repairs, everything has been reported

Jeanette Clausen- Are we staying with Lane Maintenance

Kris Koontz-Suggestion for board: asking committees or other people to help with just getting bids.

Ali Ferrerio- What is their ownership in their part of legal.

Response: Appropriate question to put in homeowner request on website

Jeanette Clausen- Suggests that board gives suggestions on what they can do rather than cant do- example was invasive plants. What can they plant instead?

Kris Kuntz- Bluestone- contract questions in regards to pay and when they are paid, are we looking into other contractors?

Response: Contracting starts in the fall, paid each time they come

Meeting adjourned at 8:04pm